evasys		International stude	ents 20	24				⊘ evasys	
University of Pe	écs							60	
International Co	entre								
Mark as shown:	☐ 🔀 🗌 🔲 🗎 Please use a ball-	-point pen or a thin felt tip. T	his form	will be pr	ocessed	autor	natically.		
Correction:	☐ ■ ☐ X ☐ Please follow the	examples shown on the left	hand sid	e to help	optimize	the r	eading results.		
Dear [PAR	TICIPANT_LASTNAME][PARTICIPANT F	IRSTI	NAME	1				
The Centre for International Centre is conducting a research to learn about your satisfaction concerning the services offered by the University of Pécs . We would like to collect the information about your needs and requirements for your stay and study here. In order to improve the quality of the services provided, we firstly would like to know your current opinion. Please, answer the questions in regards to your programme studying at the University of Pécs .									
Therefore, we kindly ask you to provide your answers to this questionnaire which may take up to 10-15 minutes . Please try to share your opinions to all the questions.									
Thank you very much for your kind cooperation to improve the quality of service in your city and university environment. International Centre, University of Pécs									
1. What is yo University of	our current student status a FPécs?		ree-see iinanced ent		You or I Sch	ngar ung (Dias _l nolar	icum, Christian oora	Exchange student from a European university	
	☐ Exchange ☐ Preparatory student from a course student non-European University								
General O	pinion								
1. What is you Please rate th	ur general opinion of the foll e following on a scale of 1 (as	owing? not positive at all) throu	ah 5 (as	s the mo	ost posi	itive)	or DK/DA don'i	t know/don't answer	
Hungary	3 (Not positive ☐ at all					The most positive	☐ DK/DA	
Pécs		Not positive ☐ at all					The most positive	☐ DK/DA	
University of I	Pécs	Not positive ☐ at all					The most positive	☐ DK/DA	
Your academ	ic program	Not positive ☐ at all					The most positive	☐ DK/DA	
2. Would you recommend your friends to study? Please rate the following on a scale of 1 (as not recommendable at all) through 5 (as highly recommendable) or DK/DA don't know/don't answer									
in Hungary		Not ☐ recommend- able at all					Highly recommendable	□ DK/DA	
in Pécs		Not ☐ recommend- able at all					Highly recommendable	□ DK/DA	
at the Univers	sity of Pécs	Not □ recommend- able at all					Highly recommendable	□ DK/DA	
in your acade	mic program	Not ☐ recommend- able at all					Highly recommendable	□ DK/DA	

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General Opinion [Continue]								
3. Please write a few words best describing	ng the University of	Pécs	from y	our vie	wpoint.			
4. According to your opinion to what exte Please rate the following on a scale of 1 (as	nt are the following not true at all) throug	g state	ments s entire	true ak ly true)	out the University of Pécs? or DK/DA don't know/don't answer			
University with a good international reputation	Not true at all □				☐ Entirely true ☐ DK/DA			
University with a long tradition	Not true at all				☐ Entirely true ☐ DK/DA			
Providing degrees accepted within the EU	Not true at all				☐ Entirely true ☐ DK/DA			
With many international students	Not true at all	무		무	☐ Entirely true ☐ DK/DA			
With a high quality of education With excellent facilities of education	Not true at all				☐ Entirely true ☐ DK/DA ☐ Entirely true ☐ DK/DA			
University famous for innovative methods in research and teaching	Not true at all ☐ Not true at all ☐				☐ Entirely true ☐ DK/DA ☐ Entirely true ☐ DK/DA			
With friendly academic staff members	Not true at all □				☐ Entirely true ☐ DK/DA			
With an easy admission process	Not true at all ☐				☐ Entirely true ☐ DK/DA			
With easy degrees (with less efforts to study)	Not true at all				☐ Entirely true ☐ DK/DA			
With reasonable tuition fee	Not true at all				☐ Entirely true ☐ DK/DA			
With many dormitory places	Not true at all				☐ Entirely true ☐ DK/DA			
With high quality of student services	Not true at all				☐ Entirely true ☐ DK/DA			
5. What was your main source of information a Please rate the following on a scale of 1 (as not u	sed at all) through 5 (a	s used	to a ver	y great (extent) or DK/DA don't know/don't answer			
Education Fair	Not used at all				☐ Used to a very ☐ DK/DA great extent			
High school counsellor	Not used at all				☐ Used to a very ☐ DK/DA great extent			
Recruiting agent	Not used at all				☐ Used to a very ☐ DK/DA great extent			
Family	Not used at all				☐ Used to a very ☐ DK/DA great extent			
Other UP student	Not used at all ☐				☐ Used to a very ☐ DK/DA great extent			
Friends	Not used at all				☐ Used to a very ☐ DK/DA great extent			
UP websites	Not used at all ☐				☐ Used to a very ☐ DK/DA great extent			
Other source	Not used at all				☐ Used to a very ☐ DK/DA great extent			
Other source, please specify:								
Academic program-related satisfac	ction							
1. Regarding your academic programme, indicate your level of satisfaction based on the following factors of education. Please rate the following on a scale of 1 (as not satisfied at all) through 5 (as completely satisfied) or DK/DA don't know/don't answer								
Application process	Not satisfied ☐ at all				☐ Completely ☐ DK/DA satisfied			
Admission process	Not satisfied ☐ at all				☐ Completely ☐ DK/DA satisfied			
Enrollment process	Not satisfied ☐ at all				☐ Completely ☐ DK/DA satisfied			
Services of the International Office of your Faculty	Not satisfied ☐ at all				☐ Completely ☐ DK/DA satisfied			
Services of the Registrar's Office	Not satisfied ☐ at all				☐ Completely ☐ DK/DA satisfied			

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Academic program-related satisfa	ction [Continue]							
Course registration process	Not satisfied ☐ at all				☐ Completely ☐ DK/DA satisfied			
Neptun service	Not satisfied ☐ at all				☐ Completely ☐ DK/DA satisfied			
Professional work of the academic staff	Not satisfied at all				☐ Completely ☐ DK/DA satisfied			
Language proficiency of the academic staff concerning the language of education	Not satisfied ☐ at all				☐ Completely ☐ DK/DA satisfied			
Relationship between academic staff members and students	Not satisfied ☐ at all				☐ Completely ☐ DK/DA satisfied			
Accessibility of teaching materials	Not satisfied ☐ at all				☐ Completely ☐ DK/DA satisfied			
Quality of teaching materials	Not satisfied ☐ at all				☐ Completely ☐ DK/DA satisfied			
Academic facilities (physical infrastructure)	Not satisfied ☐ at all				☐ Completely ☐ DK/DA satisfied			
IT support of your academic program	Not satisfied at all				☐ Completely ☐ DK/DA satisfied			
Making students involved in class work	Not satisfied ☐ at all				☐ Completely ☐ DK/DA satisfied			
Number of students in the courses	Not satisfied ☐ at all				☐ Completely ☐ DK/DA satisfied			
Class schedule (daily/weekly time-table, break duration)	Not satisfied ☐ at all				☐ Completely ☐ DK/DA satisfied			
Semester schedule (exam period, semester recess)	Not satisfied at all				☐ Completely ☐ DK/DA satisfied			
Quality of seminars	Not satisfied ☐ at all				☐ Completely ☐ DK/DA satisfied			
Quality of lectures	Not satisfied at all				☐ Completely ☐ DK/DA satisfied			
Quality of clinical/laboratory practices	Not satisfied ☐ at all				☐ Completely ☐ DK/DA satisfied			
Process of applying/scheduling for exams	Not satisfied at all				☐ Completely ☐ DK/DA satisfied			
Academic assistance provided for exam preparation	Not satisfied ☐ at all				☐ Completely ☐ DK/DA satisfied			
Language assistance provided for your studie	s Not satisfied at all				☐ Completely ☐ DK/DA satisfied			
Language assistance provided for administrative issues	Not satisfied ☐ at all				☐ Completely ☐ DK/DA satisfied			
2. Please provide your suggestion to imp	rove the quality of e	educat	ion, if	there is	s any			
3. Usually why are you contacting the Registars' Office/Study Department? You can mark more answers.								
☐ Questions about Courses and Exams ☐ Certification issues ☐ Financial issues ☐ For submitting requests and documents. ☐ Neptun problems ☐ Regulation interpretation								
 , ,,	Other							
3.1. Other, please, specify								

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Academic program-related satisfact	t ion [Continue]									
4. Please indicate your level of satisfaction concerning the following factors related to the administration procedure. Please rate the following on a scale of 1 (as not satisfied at all) through 5 (as completely satisfied) or DK/DA don't know/don't answer										
Quality of information, clearness	Not satisfied ☐ at all				☐ Completely ☐ DK/DA satisfied					
Professionalism	Not satisfied ☐ at all				☐ Completely ☐ DK/DA satisfied					
Patient, gentle communication	Not satisfied ☐ at all				☐ Completely ☐ DK/DA satisfied					
Discreation and understanding	Not satisfied at all				☐ Completely ☐ DK/DA satisfied					
Solution orientation	Not satisfied ☐ at all				☐ Completely ☐ DK/DA satisfied					
5. Were you satisfied with the required time the administration?	e of Yes			☐ No						
6. Please indicate your level of satisfaction concerning the following services provided by or accessed at the Registrars' Office/Study Department. Please rate the following on a scale of 1 (as not satisfied at all) through 5 (as completely satisfied) or DK/DA don't know/don't answer										
Opening hours	Not satisfied ☐ at all				☐ Completely ☐ DK/DA satisfied					
Administration via e-mail	Not satisfied at all				☐ Completely ☐ DK/DA satisfied					
Administration via telephone	Not satisfied ☐ at all				☐ Completely ☐ DK/DA satisfied					
Administration via post mail	Not satisfied at all				☐ Completely ☐ DK/DA satisfied					
Administration in person	Not satisfied ☐ at all				☐ Completely ☐ DK/DA satisfied					
Transparency and usability of the Faculty website	Not satisfied at all				☐ Completely ☐ DK/DA satisfied					
The Registrars' Office/Study Department notifications (e.g. Neptun message, e-mail)	Not satisfied ☐ at all				☐ Completely ☐ DK/DA satisfied					
Availability and usability of forms for administration	Not satisfied at all				☐ Completely ☐ DK/DA satisfied					
The Registrars' Office/Study Department in total	Not satisfied ☐ at all				☐ Completely ☐ DK/DA satisfied					
6. Please provide your suggestion to improve the services of the Registrars' Office/Study Department.										
Satisfaction with services offered b	v the UP									
1. Please indicate your level of satisfaction concerning the following services provided by or accessed at the university/at your faculty. Please rate the following on a scale of 1 (as not satisfied at all) through 5 (as completely satisfied) or DK/DA don't know/don't answer										
General provision of academic and	Not satisfied □				☐ Completely ☐ DK/DA					
administrative information	at all		_		satisfied					
international.pte.hu website	Not satisfied ☐ at all				☐ Completely ☐ DK/DA satisfied					
UNIV Pécs International Magazine	Not satisfied ☐ at all				☐ Completely ☐ DK/DA satisfied					
Faculty website in English/German	Not satisfied ☐ at all				☐ Completely ☐ DK/DA satisfied					
Central library (Knowledge Centre) services	Not satisfied ☐ at all				☐ Completely ☐ DK/DA satisfied					
Library services at your faculty	Not satisfied ☐ at all				☐ Completely ☐ DK/DA satisfied					

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evasys International students 2024 evasys Satisfaction with services offered by the UP [Continue] Not satisfied □ □ DK/DA IT services at your faculty Completely at all satisfied Not satisfied WIFI connection at your faculty Completely ☐ DK/DA at all satisfied □ Completely Not satisfied □ WIFI speed at your faculty □ DK/DA at all satisfied WIFI speed at your dormitory Not satisfied П П П Completely □ DK/DA at all satisfied Student advocacy Not satisfied ☐ Completely □ DK/DA at all satisfied Not satisfied Dormitory placement provided by the university ☐ Completely □ DK/DA satisfied at all Help in finding room/flat to rent Not satisfied Completely □ DK/DA satisfied at all Availability of eating/dining facilities Not satisfied Completely □ DK/DA (canteens/cafeterias) at your faculty at all satisfied Quality of eating/dining area at your faculty Not satisfied □ Completely □ DK/DA at all satisfied Quality of food and drink provided in your Not satisfied Completely □ DK/DA faculty canteens/cafeterias at all satisfied Not satisfied □ Diversity of food and drink provided in your ☐ Completely □ DK/DA faculty canteens/cafeterias at all satisfied Not satisfied Price range of food and drink provided in Completely □ DK/DA your faculty canteens/cafeterias at all satisfied Availability of places/rooms for social Not satisfied □ ☐ Completely □ DK/DA activities at your faculty at all satisfied The number of cultural events at the university Not satisfied ☐ Completely □ DK/DA satisfied at all Completely Not satisfied □ The quality of cultural events at the university □ DK/DA satisfied at all Availability of sporting facilities, activities Not satisfied Completely □ DK/DA and events at your faculty at all satisfied Availability of sport facilities, sporting Not satisfied □ ☐ Completely □ DK/DA activities and events at the university at all satisfied The number of university parties Not satisfied Completely □ DK/DA satisfied at all The quality of university parties Not satisfied □ ☐ Completely □ DK/DA at all satisfied Possibilities for practicing religion Not satisfied Completely ☐ DK/DA at all satisfied 2. Please provide your own suggestions in relation/addition to the service categories mentioned above, if you have any. 3. Do you find any additional service requested ☐ Yes □ No but lacking at your faculty/at the university? 3.1. What service(s) is lacking at your faculty/at the university? **Demographic questions** 1. Your age vears old I am 2. Your gender ☐ Female ■ Male 2024.04.12, Page 5/6 F12686U0P5PL0V0

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Demograp	hic questions [Continue	:1						_		_
<u> </u>	of accommodation do you liv	-		Dorr Othe	mitory er		☐ Rer	nted flat		Own flat
3.1. Please, s	specify your accomodation type		_							
4. Please indi Please rate th	icate your level of satisfaction coe following on a scale of 1 (as not	oncerning satisfied at	your all) th	acco nroug	mmoda h 5 (as c	tion. complet	tely satis	fied) or DK/DA o	don't k	know/don't answer
Availability (e	easy to find)	Not sat	isfied at all					☐ Completel satisfied	ly	☐ DK/DA
Cost		Not sat	isfied at all					☐ Completel satisfied	ly	☐ DK/DA
Quality		Not sat	isfied at all					☐ Completel satisfied	ly	□ DK/DA
Safety		Not sat	isfied at all	_				☐ Completel satisfied	ly	☐ DK/DA
condition of	d you describe the current fir your family (in your home co				h worse average	than		rse than the rage		Average
context)?				Bette aver	er than t age	he		ch better than average		
6. What is the on your living	e average sum you spend a mor g expenses (excluding tuition-fe	nth here e)?		Less	than 15	50	□ 150	-300 EUR		301-500 EUR
				501-	-800 EU	R	□ 801	-1,000 EUR		More than 1,000 EUR
	ins of transportation do you uk k more answers.	sually us	e in F	Pécs	?					
Bus	<u> </u>									
Own car Rented car Walk 8. Since what year do you live in the city of your educational programme?										
(Please give	the answer in the YYYY format)).	iucai	iOiia	i progra	aiiiiie	f			
Thank you for completing the survey!										
If you would like to take part in the <u>PRIZE DRAW</u> , please give a code word and a password below. (We recommend you to memorize it until the draw.)										
The winning codes will be published at our website http://www.pte.hu/DPR and you can take your PRIZE by										
Codo word:		gıvıng	us y	our	passwo	ra.				
Code word:										
Password:										
. 45577614.										

Please wait for the message that signifies the end of saving your data!

You can save your answers to our database by clicking the "Submit" button. Saving your data may take a couple of seconds depending on the speed of the internet access.