evasys	International students 2023	🐼 evasys
University of F	^{>} écs	60
International C	Centre	\bigcirc
Mark as shown:	🗌 🗙 🗌 📄 Please use a ball-point pen or a thin felt tip. This form will be processed automatically.	
Correction:	EXAMPLE AND A SHORE AND A	

Dear [PARTICIPANT_LASTNAME][PARTICIPANT_FIRSTNAME]

The Centre for International Centre is conducting a research to learn about your **satisfaction** concerning the **services offered by the University of Pécs**. We would like to collect the information about your needs and requirements for your stay and study here. In order to improve the quality of the services provided, we firstly would like to know your current opinion. Please, answer the questions in regards to your [PARTICIPANT_CUSTOM2] course.

Therefore, we kindly ask you to provide your answers to this questionnaire which may take up to **10-15 minutes**. Please try to share your opinions to all the questions.

Thank you very much for your kind cooperation to improve the quality of service in your city and university environment. International Centre, University of Pécs

1. What is your current student status at th University of Pécs?	self	Degree-seeking, self-financed student			pendium ngaricum, ung Christian Diaspora nolarship der student	Exchange student from a European university
	stue	Exchange student from a non-European University			paratory Irse student	
General Opinion						
1. What is your general opinion of the follow <i>Please rate the following on a scale of 1 (as not</i>	i ng? positive at all) thro	uch 5 (as	the m	ost nosi	tive) or DK/DA do	n't know/don't answer
Hungary	Not positive at all				The most positive	DK/DA
Pécs	Not positive 🔲 at all				The most positive	DK/DA
University of Pécs	Not positive 🗌 at all				The most positive	DK/DA
Your academic program	Not positive 🗌 at all				The most positive	DK/DA
2. Would you recommend your friends to s Please rate the following on a scale of 1 (as r don't know/don't answer	study? not recommendabl	le at all) t	hrougt	n 5 (as l	highly recommer	ndable) or DK/DA
in Hungary	Not 🗌 recommend- able at all				Highly recommendal	DK/DA
in Pécs	Not recommend- able at all				Highly recommendal	DK/DA
at the University of Pécs	Not recommend- able at all				Highly recommendal	DK/DA
in your academic program	Not recommend- able at all				Highly recommendal	DK/DA



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General Opinion [Continue]

3. Please write a few words best describing the University of Pécs from your viewpoint.

4. According to your opinion to what exter <i>Please rate the following on a scale of 1 (as I</i>	nt are the follo	owing : through	statem 1 5 (as	ents tr entirely	r ue abo v true) c	out or D	the University K/DA don't kno	o f Pécs? w/don't answei		
University with a good international reputation	Not true at al						Entirely true	DK/DA		
University with a long tradition	Not true at al						Entirely true	🗌 DK/DA		
Providing degrees accepted within the EU	Not true at al						Entirely true	DK/DA		
With many international students	Not true at al						Entirely true	🗌 DK/DA		
With a high quality of education	Not true at al						Entirely true	DK/DA		
With excellent facilities of education	Not true at al						Entirely true	🗌 DK/DA		
University famous for innovative methods in research and teaching	Not true at al						Entirely true	DK/DA		
With friendly academic staff members	Not true at al						Entirely true	🗌 DK/DA		
With an easy admission process	Not true at al						Entirely true	DK/DA		
With easy degrees (with less efforts to study)	Not true at al						Entirely true	DK/DA		
With reasonable tuition fee	Not true at al						Entirely true	🗌 DK/DA		
With many dormitory places	Not true at al						Entirely true	🗌 DK/DA		
With high quality of student services	Not true at al						Entirely true	🗌 DK/DA		
5. What was your main source of information a Please rate the following on a scale of 1 (as not us	5. What was your main source of information about the University of Pécs when you decided to apply here? Please rate the following on a scale of 1 (as not used at all) through 5 (as used to a very great extent) or DK/DA don't know/don't answer									
Education Fair	Not used at al						Used to a very great extent	DK/DA		
High school counsellor	Not used at al						Used to a very great extent	DK/DA		
Recruiting agent	Not used at al						Used to a very great extent	DK/DA		
Family	Not used at al						Used to a very great extent	DK/DA		
Other UP student	Not used at al						Used to a very great extent	🗌 DK/DA		
Friends	Not used at al						Used to a very great extent	DK/DA		
UP websites	Not used at al						Used to a very great extent	DK/DA		
Other source	Not used at al						Used to a very great extent	DK/DA		
Other source, please specify:										

Academic program-related satisfaction

1. Regarding your academic programme, indicate your level of satisfaction based on the following factors of education. *Please rate the following on a scale of 1 (as not satisfied at all) through 5 (as completely satisfied) or DK/DA don't know/don't answer*

Application process	Not satisfied at all		Completely satisfied	DK/DA
Admission process	Not satisfied at all		Completely satisfied	DK/DA
Enrollment process	Not satisfied at all		Completely satisfied	🗌 DK/DA
Services of the International Office of your Faculty	Not satisfied at all		Completely satisfied	DK/DA
Services of the Registrar's Office	Not satisfied at all		Completely satisfied	🗌 DK/DA



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Academic program-related satisfac	tion [Continue]		-	-		_
Course registration process	Not satisfied at all				Completely satisfied	DK/DA
Neptun service	Not satisfied at all				Completely satisfied	🗌 DK/DA
Professional work of the academic staff	Not satisfied at all				Completely satisfied	DK/DA
Language proficiency of the academic staff concerning the language of education	Not satisfied at all				Completely satisfied	DK/DA
Relationship between academic staff members and students	Not satisfied at all				Completely satisfied	DK/DA
Accessibility of teaching materials	Not satisfied at all				Completely satisfied	🗌 DK/DA
Quality of teaching materials	Not satisfied at all				Completely satisfied	DK/DA
Academic facilities (physical infrastructure)	Not satisfied at all				Completely satisfied	🗌 DK/DA
IT support of your academic program	Not satisfied at all				Completely satisfied	DK/DA
Making students involved in class work	Not satisfied at all				Completely satisfied	🗌 DK/DA
Number of students in the courses	Not satisfied at all				Completely satisfied	DK/DA
Class schedule (daily/weekly time-table, break duration)	Not satisfied at all				Completely satisfied	🗌 DK/DA
Semester schedule (exam period, semester recess)	Not satisfied at all				Completely satisfied	DK/DA
Quality of seminars	Not satisfied at all				Completely satisfied	DK/DA
Quality of lectures	Not satisfied at all				Completely satisfied	DK/DA
Quality of clinical/laboratory practices	Not satisfied at all				Completely satisfied	🗌 DK/DA
Process of applying/scheduling for exams	Not satisfied at all				Completely satisfied	DK/DA
Academic assistance provided for exam preparation	Not satisfied at all				Completely satisfied	🗌 DK/DA
Language assistance provided for your studies	Not satisfied at all				Completely satisfied	DK/DA
Language assistance provided for administrative issues	Not satisfied at all				Completely satisfied	🗌 DK/DA
2. Please provide your suggestion to impre	ove the quality of	educat	ion, if	there i	s any	
3. Usually why are you contacting the Reg You can mark more answers.	istars' Office/Stud	y Depa	rtmen	t?		
	Certification issues			Г	Financial issues	
	Neptun problems				Regulation interp	pretation
Study support	Other					
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Academic program-related satisfaction [Continue]

4. Please indicate your level of satisfaction concerning the following factors related to the administration procedure. *Please rate the following on a scale of 1 (as not satisfied at all) through 5 (as completely satisfied) or DK/DA don't know/don't answer*

Quality of information, clearness	Not satisfied at all					Completely satisfied	DK/DA			
Professionalism	Not satisfied at all					Completely satisfied	DK/DA			
Patient, gentle communication	Not satisfied at all					Completely satisfied	DK/DA			
Discreation and understanding	Not satisfied at all					Completely satisfied	DK/DA			
Solution orientation	Not satisfied at all					Completely satisfied	DK/DA			
5. Were you satisfied with the required ti the administration?	me of 🛛 Ye	es		🗌 No						
6. Please indicate your level of satisfaction concerning the following services provided by or accessed at the Registrars' Office/Study Department. Please rate the following on a scale of 1 (as not satisfied at all) through 5 (as completely satisfied) or DK/DA don't know/don't answer										
	,	•			,					
Opening hours	Not satisfied at all					Completely satisfied	DK/DA			
Administration via e-mail	Not satisfied at all					Completely satisfied	DK/DA			
Administration via telephone	Not satisfied at all					Completely satisfied	DK/DA			
Administration via post mail	Not satisfied at all					Completely satisfied	DK/DA			
Administration in person	Not satisfied at all					Completely satisfied	DK/DA			
Transparency and usability of the Faculty websit	e Not satisfied at all					Completely satisfied	DK/DA			
The Registrars' Office/Study Department notifications (e.g. Neptun message, e-mail)	Not satisfied at all					Completely satisfied	DK/DA			
Availability and usability of forms for administration	Not satisfied at all					Completely satisfied	DK/DA			
The Registrars' Office/Study Department in tota	Not satisfied at all					Completely satisfied	DK/DA			
6. Please provide your suggestion to imp	prove the service	s of the	Registra	ars' Off	ice/S	Study Departr	nent.			

Satisfaction with services offered by the UP

1. Please indicate your level of satisfaction concerning the following services provided by or accessed at the university/at your faculty. Please rate the following on a scale of 1 (as not satisfied at all) through 5 (as completely satisfied) or DK/DA don't know/don't answer

····· · ···· · ···· · ···· · ······	(**************************************	- (· /· ·	, , , , , , , , , , , , , , , , , , , ,			
General provision of academic and	Not satisfied 🗌				Completely	🗌 DK/DA	
administrative information	at all				satisfied		

international.pte.hu website	Not satisfied at all		Completely satisfied	DK/DA
UNIV Pécs International Magazine	Not satisfied at all		Completely satisfied	DK/DA
Faculty website in English/German	Not satisfied at all		Completely satisfied	DK/DA
Central library (Knowledge Centre) services	Not satisfied at all		Completely satisfied	DK/DA
Library services at your faculty	Not satisfied at all		Completely satisfied	DK/DA



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Satisfactio	on with services offered b	v the UP [Co	ontinue]				
IT services at		Not satisfied at all				Completely satisfied	DK/DA
WIFI connect	tion at your faculty	Not satisfied at all				Completely satisfied	DK/DA
WIFI speed a	at your faculty	Not satisfied at all				Completely satisfied	DK/DA
WIFI speed a	at your dormitory	Not satisfied at all				Completely satisfied	DK/DA
Student advo	ocacy	Not satisfied at all				Completely satisfied	DK/DA
Dormitory place	cement provided by the university	Not satisfied at all				Completely satisfied	DK/DA
Help in findin	g room/flat to rent	Not satisfied at all				Completely satisfied	DK/DA
Availability of (canteens/cat	eating/dining facilities feterias) at your faculty	Not satisfied at all				Completely satisfied	DK/DA
Quality of eat	ting/dining area at your faculty	Not satisfied at all				Completely satisfied	DK/DA
	d and drink provided in your ens/cafeterias	Not satisfied at all				Completely satisfied	DK/DA
	ood and drink provided in your ens/cafeterias	Not satisfied at all				Completely satisfied	DK/DA
Price range o your faculty o	of food and drink provided in canteens/cafeterias	Not satisfied at all				Completely satisfied	DK/DA
Availability of activities at y	places/rooms for social our faculty	Not satisfied at all				Completely satisfied	DK/DA
The number of	of cultural events at the university	Not satisfied at all				Completely satisfied	DK/DA
The quality of	f cultural events at the university	Not satisfied at all				Completely satisfied	🗌 DK/DA
Availability of and events at	sporting facilities , activities t your faculty	Not satisfied at all				Completely satisfied	DK/DA
	sport facilities, sporting events at the university	Not satisfied at all				Completely satisfied	DK/DA
The number of	of university parties	Not satisfied at all				Completely satisfied	DK/DA
The quality of	f university parties	Not satisfied at all				Completely satisfied	DK/DA
Possibilities f	or practicing religion	Not satisfied at all				Completely satisfied	DK/DA
2. Please pro	vide your own suggestions in re	lation/addition to	the servi	ice cate	egories r	mentioned above,	if you have any.
	nd any additional service reque at your faculty/at the university		S		🗌 No		
3.1. What ser	rvice(s) is lacking at your faculty/	at the university?)				
Demograp	hic questions						
1. Your age							
lam	years old						
2. Your gend	Arrest 🕈	🗌 Fe	male		🗌 Mal	e	
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Domograp	hic questions [Contir									
	of accommodation do you		Dorm			🗌 Ren	ted flat	Own flat		
3.1. Please, s	pecify your accomodation ty	/pe:								
4. Please indicate your level of satisfaction concerning your accommodation. <i>Please rate the following on a scale of 1 (as not satisfied at all) through 5 (as completely satisfied) or DK/DA don't know/don't answer</i>										
Availability (ea	asy to find)	Not sati	sfied □ at all				Completely satisfied	/ 🗌 DK/DA		
Cost		Not sati	sfied 🗌 at all				Completely satisfied	/ DK/DA		
Quality		Not sati	sfied □ at all				Completely satisfied	/ 🗌 DK/DA		
Safety		Not sati	sfied 🗌 at all				Completely satisfied	/ DK/DA		
condition of	l you describe the current your family (in your home			worse verage	than	U Wor aver	rse than the rage	☐ Average		
context)?			Bette Dette	r than t ige	he		h better than average			
	average sum you spend a r expenses (excluding tuition		Less EUR	than 15	50	☐ 150-	-300 EUR	□ 301-500 EUR		
			501-8	800 EU	R	□ 801-	-1,000 EUR	More than 1,0 EUR	00	
	ns of transportation do yo more answers.	u usually use	e in Pécs?)						
Bus		🗌 Taxi					Bicycle			
Own car		Rented ca	ar				Walk			

Thank you for completing the survey!

If you would like to take part in the <u>PRIZE DRAW</u>, please give a code word and a password below. (We recommend you to memorize it until the draw.)

The winning codes will be published at our website http://www.pte.hu/DPR and you can take your PRIZE by giving us your password.

Code word:

Password:

You can save your answers to our database by clicking the "Submit" button. Saving your data may take a couple of seconds depending on the speed of the internet access.

Please wait for the message that signifies the end of saving your data!

