

University of Pécs  
International Centre



Mark as shown:      Please use a ball-point pen or a thin felt tip. This form will be processed automatically.

Correction:      Please follow the examples shown on the left hand side to help optimize the reading results.

**Dear [PARTICIPANT\_LASTNAME][PARTICIPANT\_FIRSTNAME]**

The Centre for Internationalization and Connections is conducting a research to learn about your **satisfaction** concerning the **services offered by the University of Pécs**. We would like to collect the information about your needs and requirements for your stay and study here. In order to improve the quality of the services provided, we firstly would like to know your current opinion. Please, answer the questions in regards to your **[PARTICIPANT\_CUSTOM2]** course.

Therefore, we kindly ask you to provide your answers to this questionnaire which may take up to **10-15 minutes**. Please try to share your opinions to all the questions.

Thank you very much for your kind cooperation to improve the quality of service in your city and university environment. International Centre, University of Pécs

**1. What is your current student status at the University of Pécs?**

- Degree-seeking, self-financed student
- Stipendium Hungaricum Scholarship holder student
- Exchange student from a European university
- Exchange student from a non-European University
- Preparatory course student

**General Opinion**

**1. What is your general opinion of the following?**

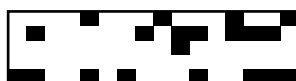
Please rate the following on a scale of 1 (as not positive at all) through 5 (as the most positive) or DK/DA don't know/don't answer

Hungary	Not positive at all	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	The most positive	<input type="checkbox"/> DK/DA
Pécs	Not positive at all	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	The most positive	<input type="checkbox"/> DK/DA
University of Pécs	Not positive at all	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	The most positive	<input type="checkbox"/> DK/DA
Your academic program	Not positive at all	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	The most positive	<input type="checkbox"/> DK/DA

**2. Would you recommend your friends to study ...?**

Please rate the following on a scale of 1 (as not recommendable at all) through 5 (as highly recommendable) or DK/DA don't know/don't answer

in Hungary	Not recommendable at all	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Highly recommendable	<input type="checkbox"/> DK/DA
in Pécs	Not recommendable at all	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Highly recommendable	<input type="checkbox"/> DK/DA
at the University of Pécs	Not recommendable at all	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Highly recommendable	<input type="checkbox"/> DK/DA
in your academic program	Not recommendable at all	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Highly recommendable	<input type="checkbox"/> DK/DA



## General Opinion [Continue]

### 3. Please write a few words best describing the University of Pécs from your viewpoint.

### 4. According to your opinion to what extent are the following statements true about the University of Pécs?

Please rate the following on a scale of 1 (as not true at all) through 5 (as entirely true) or DK/DA don't know/don't answer

University with a good international reputation	Not true at all	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Entirely true	<input type="checkbox"/>	DK/DA
University with a long tradition	Not true at all	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Entirely true	<input type="checkbox"/>	DK/DA
Providing degrees accepted within the EU	Not true at all	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Entirely true	<input type="checkbox"/>	DK/DA
With many international students	Not true at all	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Entirely true	<input type="checkbox"/>	DK/DA
With a high quality of education	Not true at all	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Entirely true	<input type="checkbox"/>	DK/DA
With excellent facilities of education	Not true at all	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Entirely true	<input type="checkbox"/>	DK/DA
University famous for innovative methods in research and teaching	Not true at all	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Entirely true	<input type="checkbox"/>	DK/DA
With friendly academic staff members	Not true at all	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Entirely true	<input type="checkbox"/>	DK/DA
With an easy admission process	Not true at all	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Entirely true	<input type="checkbox"/>	DK/DA
With easy degrees (with less efforts to study)	Not true at all	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Entirely true	<input type="checkbox"/>	DK/DA
With reasonable tuition fee	Not true at all	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Entirely true	<input type="checkbox"/>	DK/DA
With many dormitory places	Not true at all	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Entirely true	<input type="checkbox"/>	DK/DA
With high quality of student services	Not true at all	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Entirely true	<input type="checkbox"/>	DK/DA

### 5. What was your main source of information about the University of Pécs when you decided to apply here?

Please rate the following on a scale of 1 (as not used at all) through 5 (as used to a very great extent) or DK/DA don't know/don't answer

Education Fair	Not used at all	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Used to a very great extent	<input type="checkbox"/>	DK/DA
High school counsellor	Not used at all	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Used to a very great extent	<input type="checkbox"/>	DK/DA
Recruiting agent	Not used at all	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Used to a very great extent	<input type="checkbox"/>	DK/DA
Family	Not used at all	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Used to a very great extent	<input type="checkbox"/>	DK/DA
Friends	Not used at all	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Used to a very great extent	<input type="checkbox"/>	DK/DA
UP websites	Not used at all	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Used to a very great extent	<input type="checkbox"/>	DK/DA
Other source	Not used at all	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Used to a very great extent	<input type="checkbox"/>	DK/DA

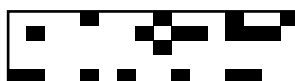
Other source, please specify:

## Academic program-related satisfaction

### 1. Regarding your academic programme, indicate your level of satisfaction based on the following factors of education.

Please rate the following on a scale of 1 (as not satisfied at all) through 5 (as completely satisfied) or DK/DA don't know/don't answer

Application process	Not satisfied at all	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Completely satisfied	<input type="checkbox"/>	DK/DA
Admission process	Not satisfied at all	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Completely satisfied	<input type="checkbox"/>	DK/DA
Enrollment process	Not satisfied at all	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Completely satisfied	<input type="checkbox"/>	DK/DA
Services of the International Office of your Faculty	Not satisfied at all	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Completely satisfied	<input type="checkbox"/>	DK/DA
Services of the Registrar's Office	Not satisfied at all	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Completely satisfied	<input type="checkbox"/>	DK/DA
Course registration process	Not satisfied at all	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Completely satisfied	<input type="checkbox"/>	DK/DA



**Academic program-related satisfaction [Continue]**

Neptun service	Not satisfied at all	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Completely satisfied	<input type="checkbox"/>	DK/DA
Professional work of the academic staff	Not satisfied at all	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Completely satisfied	<input type="checkbox"/>	DK/DA
Language proficiency of the academic staff concerning the language of education	Not satisfied at all	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Completely satisfied	<input type="checkbox"/>	DK/DA
Relationship between academic staff members and students	Not satisfied at all	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Completely satisfied	<input type="checkbox"/>	DK/DA
Accessibility of teaching materials	Not satisfied at all	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Completely satisfied	<input type="checkbox"/>	DK/DA
Quality of teaching materials	Not satisfied at all	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Completely satisfied	<input type="checkbox"/>	DK/DA
Academic facilities (physical infrastructure)	Not satisfied at all	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Completely satisfied	<input type="checkbox"/>	DK/DA
IT support of your academic program	Not satisfied at all	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Completely satisfied	<input type="checkbox"/>	DK/DA
Making students involved in class work	Not satisfied at all	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Completely satisfied	<input type="checkbox"/>	DK/DA
Number of students in the courses	Not satisfied at all	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Completely satisfied	<input type="checkbox"/>	DK/DA
Class schedule (daily/weekly time-table, break duration)	Not satisfied at all	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Completely satisfied	<input type="checkbox"/>	DK/DA
Semester schedule (exam period, semester recess)	Not satisfied at all	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Completely satisfied	<input type="checkbox"/>	DK/DA
Quality of seminars	Not satisfied at all	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Completely satisfied	<input type="checkbox"/>	DK/DA
Quality of lectures	Not satisfied at all	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Completely satisfied	<input type="checkbox"/>	DK/DA
Quality of clinical/laboratory practices	Not satisfied at all	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Completely satisfied	<input type="checkbox"/>	DK/DA
Process of applying/scheduling for exams	Not satisfied at all	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Completely satisfied	<input type="checkbox"/>	DK/DA
Academic assistance provided for exam preparation	Not satisfied at all	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Completely satisfied	<input type="checkbox"/>	DK/DA
Language assistance provided for your studies	Not satisfied at all	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Completely satisfied	<input type="checkbox"/>	DK/DA
Language assistance provided for administrative issues	Not satisfied at all	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Completely satisfied	<input type="checkbox"/>	DK/DA

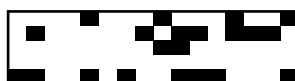
**2. Please provide your suggestion to improve the quality of education, if there is any**

**3. Usually why are you contacting the Registrars' Office/Study Department?**

You can mark more answers.

- |   |   |  |
|---|---|--|
| <input type="checkbox"/> Questions about Courses and Exams      | <input type="checkbox"/> Certification issues | <input type="checkbox"/> Financial issues          |
| <input type="checkbox"/> For submitting requests and documents. | <input type="checkbox"/> Neptun problems      | <input type="checkbox"/> Regulation interpretation |
| <input type="checkbox"/> Study support                          | <input type="checkbox"/> Other                |  |

**3.1. Other, please, specify**

**4. Please indicate your level of satisfaction concerning the following factors related to the administration procedure. Please rate the following on a scale of 1 (as not satisfied at all) through 5 (as completely satisfied) or DK/DA don't know/don't answer**


**Academic program-related satisfaction [Continue]**

Quality of information, clearness	Not satisfied at all	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Completely satisfied	<input type="checkbox"/>	DK/DA
Professionalism	Not satisfied at all	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Completely satisfied	<input type="checkbox"/>	DK/DA
Patient, gentle communication	Not satisfied at all	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Completely satisfied	<input type="checkbox"/>	DK/DA
Discretion and understanding	Not satisfied at all	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Completely satisfied	<input type="checkbox"/>	DK/DA
Solution orientation	Not satisfied at all	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Completely satisfied	<input type="checkbox"/>	DK/DA

**5. Were you satisfied with the required time of the administration?**  Yes  No

**6. Please indicate your level of satisfaction concerning the following services provided by or accessed at the Registrars' Office/Study Department.**

*Please rate the following on a scale of 1 (as not satisfied at all) through 5 (as completely satisfied) or DK/DA don't know/don't answer*

Opening hours	Not satisfied at all	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Completely satisfied	<input type="checkbox"/>	DK/DA
Administration via e-mail	Not satisfied at all	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Completely satisfied	<input type="checkbox"/>	DK/DA
Administration via telephone	Not satisfied at all	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Completely satisfied	<input type="checkbox"/>	DK/DA
Administration via post mail	Not satisfied at all	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Completely satisfied	<input type="checkbox"/>	DK/DA
Administration in person	Not satisfied at all	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Completely satisfied	<input type="checkbox"/>	DK/DA
Transparency and usability of the Faculty website	Not satisfied at all	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Completely satisfied	<input type="checkbox"/>	DK/DA
The Registrars' Office/Study Department notifications (e.g. Neptun message, e-mail)	Not satisfied at all	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Completely satisfied	<input type="checkbox"/>	DK/DA
Availability and usability of forms for administration	Not satisfied at all	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Completely satisfied	<input type="checkbox"/>	DK/DA
The Registrars' Office/Study Department in total	Not satisfied at all	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Completely satisfied	<input type="checkbox"/>	DK/DA

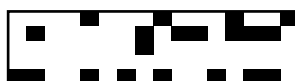
**6. Please provide your suggestion to improve the services of the Registrars' Office/Study Department.**

**Satisfaction with services offered by the UP**

**1. Please indicate your level of satisfaction concerning the following services provided by or accessed at the university/at your faculty.**

*Please rate the following on a scale of 1 (as not satisfied at all) through 5 (as completely satisfied) or DK/DA don't know/don't answer*

General provision of academic and administrative information	Not satisfied at all	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Completely satisfied	<input type="checkbox"/>	DK/DA
international.pte.hu website	Not satisfied at all	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Completely satisfied	<input type="checkbox"/>	DK/DA
UNIV Pécs International Magazine	Not satisfied at all	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Completely satisfied	<input type="checkbox"/>	DK/DA
Faculty website in English/German	Not satisfied at all	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Completely satisfied	<input type="checkbox"/>	DK/DA
Central library (Knowledge Centre) services	Not satisfied at all	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Completely satisfied	<input type="checkbox"/>	DK/DA
Library services at your faculty	Not satisfied at all	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Completely satisfied	<input type="checkbox"/>	DK/DA
IT services at your faculty	Not satisfied at all	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Completely satisfied	<input type="checkbox"/>	DK/DA
WIFI connection at your faculty	Not satisfied at all	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Completely satisfied	<input type="checkbox"/>	DK/DA



**Satisfaction with services offered by the UP [Continue]**

WIFI speed at your faculty	Not satisfied at all	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Completely satisfied	<input type="checkbox"/>	DK/DA
Student advocacy	Not satisfied at all	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Completely satisfied	<input type="checkbox"/>	DK/DA
Dormitory placement provided by the university	Not satisfied at all	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Completely satisfied	<input type="checkbox"/>	DK/DA
Help in finding room/flat to rent	Not satisfied at all	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Completely satisfied	<input type="checkbox"/>	DK/DA
Availability of eating/dining facilities (canteens/cafeterias) at your faculty	Not satisfied at all	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Completely satisfied	<input type="checkbox"/>	DK/DA
Quality of eating/dining area at your faculty	Not satisfied at all	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Completely satisfied	<input type="checkbox"/>	DK/DA
Quality of food and drink provided in your faculty canteens/cafeterias	Not satisfied at all	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Completely satisfied	<input type="checkbox"/>	DK/DA
Diversity of food and drink provided in your faculty canteens/cafeterias	Not satisfied at all	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Completely satisfied	<input type="checkbox"/>	DK/DA
Price range of food and drink provided in your faculty canteens/cafeterias	Not satisfied at all	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Completely satisfied	<input type="checkbox"/>	DK/DA
Availability of places/rooms for social activities at your faculty	Not satisfied at all	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Completely satisfied	<input type="checkbox"/>	DK/DA
The number of cultural events at the university	Not satisfied at all	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Completely satisfied	<input type="checkbox"/>	DK/DA
The quality of cultural events at the university	Not satisfied at all	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Completely satisfied	<input type="checkbox"/>	DK/DA
Availability of sporting facilities , activities and events at your faculty	Not satisfied at all	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Completely satisfied	<input type="checkbox"/>	DK/DA
Availability of sport facilities, sporting activities and events at the university	Not satisfied at all	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Completely satisfied	<input type="checkbox"/>	DK/DA
The number of university parties	Not satisfied at all	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Completely satisfied	<input type="checkbox"/>	DK/DA
The quality of university parties	Not satisfied at all	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Completely satisfied	<input type="checkbox"/>	DK/DA
Possibilities for practicing religion	Not satisfied at all	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Completely satisfied	<input type="checkbox"/>	DK/DA

**2. Please provide your own suggestions in relation/addition to the service categories mentioned above, if you have any.**

**3. Do you find any additional service requested but lacking at your faculty/at the university?**  Yes  No

3.1. What service(s) is lacking at your faculty/at the university?

**Demographic questions**

**1. Your age**

I am  years old

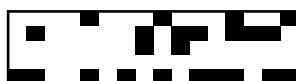
**2. Your gender**

Female  Male

**3. What type of accommodation do you live at?**

Dormitory  Rented flat  Own flat  
 Other

3.1. Please, specify your accommodation type:



## Demographic questions [Continue]

### 4. Please indicate your level of satisfaction concerning your accommodation.

Please rate the following on a scale of 1 (as not satisfied at all) through 5 (as completely satisfied) or DK/DA don't know/don't answer

Availability (easy to find)	Not satisfied at all	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Completely satisfied	<input type="checkbox"/>	DK/DA
Cost	Not satisfied at all	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Completely satisfied	<input type="checkbox"/>	DK/DA
Quality	Not satisfied at all	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Completely satisfied	<input type="checkbox"/>	DK/DA
Safety	Not satisfied at all	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Completely satisfied	<input type="checkbox"/>	DK/DA

### 5. How would you describe the current financial condition of your family (in your home country context)?

- Much worse than the average     Worse than the average     Average  
 Better than the average     Much better than the average

### 6. What is the average sum you spend a month here on your living expenses (excluding tuition-fee)?

- Less than 150 EUR     150-300 EUR     301-500 EUR  
 501-800 EUR     801-1,000 EUR     More than 1,000 EUR

### 7. What means of transportation do you usually use in Pécs?

You can mark more answers.

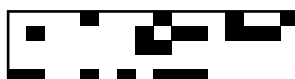
- Bus     Taxi     Bicycle  
 Own car     Rented car     Walk

## Covid situation-related questions

### 1. How often do you communicate with your lecturers using the following tools? How satisfied are you with the way you can communicate using each?

(1 means I do not use it at all/I am not satisfied at all, 5 means I often use it/I am fully satisfied, NK/NR means I do not know/ I do not reply.)

1.1. Telephone	I do not use it at all	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	I often use it	<input type="checkbox"/>	DK/DA
1.1. Telephone	Not satisfied at all	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Completely satisfied	<input type="checkbox"/>	DK/DA
1.2. Forums (e.g. Neptun MeetStreet)	I do not use it at all	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	I often use it	<input type="checkbox"/>	DK/DA
1.2. Forums (e.g. Neptun MeetStreet)	Not satisfied at all	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Completely satisfied	<input type="checkbox"/>	DK/DA
1.3. Neptun	I do not use it at all	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	I often use it	<input type="checkbox"/>	DK/DA
1.3. Neptun	Not satisfied at all	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Completely satisfied	<input type="checkbox"/>	DK/DA
1.4. E-mail based contact (Outlook, Gmail etc.)	I do not use it at all	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	I often use it	<input type="checkbox"/>	DK/DA
1.4. E-mail based contact (Outlook, Gmail etc.)	Not satisfied at all	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Completely satisfied	<input type="checkbox"/>	DK/DA
1.5. Chat based contact Messenger, Microsoft Teams, Skype, Slack etc.)	I do not use it at all	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	I often use it	<input type="checkbox"/>	DK/DA
1.5. Chat based contact Messenger, Microsoft Teams, Skype, Slack etc.)	Not satisfied at all	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Completely satisfied	<input type="checkbox"/>	DK/DA
1.6. Teleconference software (Zoom, Microsoft Teams, Skype, Cisco Webex etc.)	I do not use it at all	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	I often use it	<input type="checkbox"/>	DK/DA
1.6. Teleconference software (Zoom, Microsoft Teams, Skype, Cisco Webex etc.)	Not satisfied at all	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Completely satisfied	<input type="checkbox"/>	DK/DA
1.7. Project management platform (Asana, Trello, Monday.com, Jira etc.)	I do not use it at all	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	I often use it	<input type="checkbox"/>	DK/DA
1.7. Project management platform (Asana, Trello, Monday.com, Jira etc.)	Not satisfied at all	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Completely satisfied	<input type="checkbox"/>	DK/DA





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1.8. Online cloud storage (Dropbox, OneDrive, Google Drive etc.) I do not use it at all      I often use it  DK/DA

1.8. Online cloud storage (Dropbox, OneDrive, Google Drive etc.) Not satisfied at all      Completely satisfied  DK/DA

1.9. Other collaboration software (Office365, Google Docs, Miro etc.) I do not use it at all      I often use it  DK/DA

1.9. Other collaboration software (Office365, Google Docs, Miro etc.) Not satisfied at all      Completely satisfied  DK/DA

2. If it was possible in the online class, how did the lecturers communicate with you?  Only in writing  Mostly in writing  In writing and orally as well

Mostly orally  Only orally

**3. What were the causes of problems if you had any during the online education?**

(More than one reply are also possible.)

I did not have any problems  My internet connection kept dropping  Lecturers' internet connection kept dropping

I did not use the right tool  The lecturers did not use the right tool  I did not have/do not have enough technical knowledge

I don't know  Other reason

3.1. Other, please, specify:

4. Please, indicate the level of satisfaction with the exam period at the faculty.  Not satisfying at all  Not satisfying  Acceptable  Satisfying  Completely satisfying

4.1. Please, share with us your comments:

**5. What were the causes of problems if you had any during the online examination?**

(More than one reply are also possible.)

I did not have any problems  My internet connection kept dropping  Lecturers' internet connection kept dropping

I did not use the right tool  The lecturers did not use the right tool  I did not have/do not have enough technical knowledge

I don't know  Other reason

5.1. Other, please, specify:

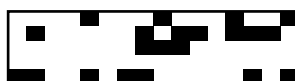
6. Please, indicate the level of satisfaction with the digital services and solutions offered by the faculty in the spring semester.  Not satisfying at all  Not satisfying  Acceptable  Satisfying  Completely satisfying

6.1. Please, share with us your comments:

**Thank you for completing the survey!**

If you would like to take part in the **PRIZE DRAW**, please give a code word and a password below. (We recommend you to memorize it until the draw.)

The winning codes will be published at our website <http://www.pte.hu/DPR> and you can take your PRIZE by giving us your password.



**Covid situation-related questions** [Continue]

Code word:

Password:

**You can save your answers to our database by clicking the "Submit" button. Saving your data may take a couple of seconds depending on the speed of the internet access.**

**Please wait for the message that signifies the end of saving your data!**

